

Agenda: Washington State Health Benefit Exchange Plan Management Meeting

7/31/12; 10:00 am – 12:00 pm

Agenda

<i>ID</i>	<i>Topic</i>	<i>Facilitator</i>	<i>Duration</i>
1.	Welcome <ul style="list-style-type: none">• Introductions	Michael Arnis	5 Min
2.	Purpose of the Meeting <ul style="list-style-type: none">• Discuss Enrollment and Billing• Health Care Provider Directory Discussion• Discuss Appeals Process for Issuers	Michael Arnis	5 Min
3.	Enrollment and Billing	Brad Finnegan	25 Min
4.	Break <ul style="list-style-type: none">• Break at 11:00 am	All	10 Min
5.	Health Care Provider Directory <ul style="list-style-type: none">• Action Items Update• Additional Concerns from Issuers since Last Meeting	Michael Arnis	45 Min
6.	Appeals process for issuers <ul style="list-style-type: none">• Timing• Participants Comments and Questions• Review Related Appeals Process Handout	Michael Arnis	20 Min
7.	Next Steps / Close <ul style="list-style-type: none">• Upcoming Meeting: 8/14	Michael Arnis	10 Min

Meeting Notes

Attendance: AmeriGroup, Community Health Plan , Group Health Cooperative, Kaiser Permanente, Molina, ODS Health, Premera Blue Cross, Regence, AHIP and Washington Dental Service.

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1.	Brad Finnegan recapped the discussion from the Enrollment and Billing workgroup meetings. Topics included grace periods, billing practices, and late payments. Future meeting topics were announced, including the reconciliation process and special enrollments.
2.	The Health Care Provider Directory Action Items document was discussed and updated.
3.	Michael Arnis led the discussion on the QHP Certification Appeals Process, reviewing the process once more, and finalizing the document. A previous question regarding the Administrative Procedures Act (APA) was addressed, and it was clarified that the APA does not impact the QHP Certification Appeals Process.
4.	The next Plan Management Workgroup Meetings will be held on August 14, 2012. Discussion topics will include QHP Certification Criteria and also Individual and Small Group Policy considerations.